NOTICE: if the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention may be applicable and the Convention governs and in most cases limits the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. See also notices headed "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations"

CONDITIONS OF CONTRACT

- 1. As used in this contract "ticket" means this passenger ticket and baggage check or this itinerary/receipt if applicable, in case of an electronic ticket of which these conditions and the notices from part, "carriage" is equivalent to "transportation", "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage, "electronic ticket" means the itinerary/Receipt issued by or on behalf of Carrier, the Electronic coupons and, if applicable, a boarding document. "WARSAW CONVENTION" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw 12th October 1929, or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable.
- 2. Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention unless such carriage is not « international carriage » as defined by that Convention.
- 3. To the extent not in conflict with the foregoing carriage and other service performed by each carrier are subject to: (I) provisions contained in this ticket, (II) applicable tariffs, (III) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.
- 4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage, regulations or timetables; carrier's address shall be in the airport of departure shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as a single operation.
- 5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only at its agent.



- Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
- 7. Checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage moving in international transportation complaint must be made in writing to carrier forthwith after discovery of damage. In case of delay, complaint must be made within 21 days from date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.
- 8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid
- 9. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
- 10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
- 11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

Carrier reserves the right to refuse carriage to any person who has acquired a ticket in violation of applicable law or carrier's tariffs, rules or regulations. Issued by the Carrier whose name is in the "issued By" section on the face of the Passenger Ticket and Baggage Check.

SUBJECT TO TARIFF REGULATIONS



ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of origin, are advised that the provisions of a treaty known as the Warsaw Convention may be applicable to the entire journey, including any portion entirely within the country of origin or destination. For such passengers on a journey, to, from, or with an agreed stopping place in the United States of America, the Convention and special contracts of carriage embodied in applicable tariffs provide that the liability of certain carriers, parties to such special contracts, for death of or personal injury to passengers is limited in most cases to proven damages not to exceed US \$ 75.000 per passenger and that this liability up to such limit shall not depend on negligence on the part of the carrier. For such passengers traveling by a carrier not a party to such special contracts or on a journey not to, from, or having an agreed stopping places in the United States of America, liability of the carrier for death or personal injury to passengers is limited in most cases to approximately US \$ 10.000 or US \$ 20.000.

The names of carriers, parties to such special contracts, are available at all tickets offices of such carriers and may be examined on request.

Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under the Warsaw Convention or such special contracts of carriage. For further information, please consult your airline or insurance company representative.

NOTE: the limit of liability of US \$ 75.000 above is inclusive of legal fees and costs except that in case of a claim brought in a state where provision is made for separate award of legal fees and costs, the limit shall be the sum of US \$ 58.000 exclusive of legal fees and costs.

NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay or damage to baggage is limited, unless a higher value is declared in advance and additional charges are paid. For most international travel (including domestic portions of international journeys) the liability limit is approximately US \$ 9.07 per pound (US \$ 20.00 per kilo for checked baggage and US \$ 400.00 per unchecked baggage). Some carriers assume no liability for fragile, valuable or perishable articles. Further information may be obtained from the carrier.



NOTICE OF GOVERNMENT IMPOSED TAXES AND FEES

The price of this ticket may include taxes and fees which are imposed on Air Transportation by government authorities.

These taxes and fees, which may represent a significant portion of the cost of Air Travel, are either included in the fare or shown separately in the "TAX" box(es) of this ticket. You may also be required to pay taxes or fees not already collected.

DENIED BOARDING BY OVERBOOKING

(not applicable to tickets sold in USA for travel originating in USA)

In order to minimize the effect of "no shows" and to permit seats to be used by passengers who otherwise would not be able to travel on a chosen flight, carriers may overbook flights.

Whilst carriers make every effort to provide seats for which confirmed reservations exist, seat availability is not absolutely guaranteed.

PRIVATE FLIGHT

BOOKING CONDITIONS

At the booking, payment of 100% of the total price (including VAT).

CANCELLATION CONDITIONS

No refund

PANORAMIC FLIGHT

BOOKING CONDITIONS

At the booking, payment of 100% of the total price (including VAT).

CANCELLATION CONDITIONS

No refund

HELI PACKAGES

BOOKING CONDITIONS

At the booking, payment of 100% of the total price (including VAT).

CANCELLATION CONDITIONS

No refund

GROUP AND CONFERENCE RATES

NO REFUND

NO SHOW

NO REFUND



TERMS OF SALE "FORMULA 1 GRAND PRIX

The Grand Prix Week from Thursday to Monday

TERMS OF SALE:

Booking: 100%

Cancellation Policy:

NOT REFUNDABLE

NO SHOW: NOT REFUNDABLE

GENERAL CONDITIONS OF TRANSPORTATION

The transport on HELI AIR MONACO is governed by the company's passengers and luggage conditions of use.

HELI AIR MONACO is not liable for itinerary, schedule, or helicopter type changes, and generally for all non-performances imposed by meteorological or technical conditions, or by any other Force Majeure case.

Moreover, HELI AIR MONACO is committed to bring all necessary means into operation in order to provide the so-called service in the shorter delays.

Nevertheless, HELI AIR MONACO can not be held responsible if the customer can not take correspondence plane, if the connection time chosen by the customer is too short.

The luggage franchise is the same as the one allotted to individual passengers

CHECKIN

Checking must be done at the Heli Air Monaco desk 15 minutes before the flight. Any delay will result a new departure time

POLICE CONTROL

WARNING: POLICE CHECK AT FIRST AND UPON THE ARRIVAL OF THE HELIPORT OF MONACO. IT IS MANDATORY TO SUBMIT ITS ID OR PASSPORT



HELI EVENTS PACKAGES

BOOKING CONDITIONS

At the booking, payment of 100% of the total price (including VAT).

CANCELLATION CONDITIONS

No refund

NO SHOW

NO REFUND

LIMOUSINES

BOOKING CONDITIONS

At the booking, payment of 100% of the total price (including VAT).

CANCELLATION CONDITIONS

No refund

NO SHOW

NO REFUND